



LACORDATA
ACCOMMODATION

Dormire e vivere Milano

Via Giacomo Brodolini 24
20092 Cinisello Balsamo MI
T. 02 612 1158
info@brodolini24.com

GENERAL TERMS AND CONDITIONS

STAY AND SERVICES

The Facility offers single, double/twin, triple, and quadruple rooms. All rooms have ensuite bathroom and TV.

HOTEL Formula

The Hotel Formula offers short stays of up to 7 nights.

The rooms are fast cleaned everyday and deep cleaned (with fresh sheets and towels) once a week.

In the building there is a fully equipped kitchen, that can be used by the guests. Each guest can use a personal kit with: dishes, cutlery, cup and glass.

Each guest can connect to the internet free of charge with personal device directly from the room through the Wi-Fi connection that covers the entire structure.

In the building there is also a laundry with washing machines and dryers.

There are also snack corners with vending machines for hot / cold drinks and snacks.

Upon arrival, guests will be asked to provide a valid ID card and sign the reservation form, the general terms and conditions, and the Facility Regulations.

Guests' stay cannot exceed the maximum period set out under the relevant Regional Law (regional reference).

By entering Brodolini 24 accommodation complex, guests implicitly declare to accept its objectives and to adapt to the rules laid down in the Regulations, and to the General Terms and Conditions, in compliance with the Facility social purposes.

RESCISSION OF THE CONTRACT

In addition to the non-fulfilment cases provided for by Law (legal sources), the following guest conducts are to be regarded as serious infringements and may lead to the *ipso jure* rescission of the contract:

- 1) repeated infringements of the Facility Regulations;
- 2) non-payment or partial payment on the due dates agreed upon;
- 3) serious damages caused by the Guest to the Facility.

We reserve the right to claim compensation for any damages or loss suffered.

FAULTS AND MALFUNCTIONS REPORT

The Guest shall immediately report any faults or malfunctions to the Reception to enable prompt technical intervention.

RESIDENCE RULES & REGULATIONS

Upon arrival, Guests will be provided with the Residence Rules & Regulations (also displayed in some common areas), which they shall undersign for acknowledgement and acceptance.

For safety and maintenance reasons, the Management has a second key to the rooms and, in case of need or emergency, the Facility staff will enter the rooms to safeguard guests' safety and prevent any further damage.



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INSURANCE

La Cordata s.c.s is covered by a Third Party Liability (R.C:T) Insurance Policy taken out with Vittoria Assicurazioni, no. 499.014.0000900037 with a maximum coverage of € 3,000,000.00.

THEFT AND LOSS

La Cordata s.c.s. declines any responsibility in case of theft and/or loss.

NOTICES AND/OR COMPLAINTS

Any notices and/or complaints raised by the Guest must be directed to the person responsible for the Facility Management.

TOURIST TAX

Cinisello Balsamo, like many cities in Italy and around the world, has introduced the Living Tax for tourists and visitors to stay there. The amount varies from € 0.50 to € 2.00 per night, depending on the type and number of stars of the structure, as decided by the Municipal Council n. 59 of the 26/03/2015.

The amount of that Tax at Brodolini 24 is Euro 1.00 per night / person (up to a maximum of Euro 5,00 per person).

The facility is required to issue a separate receipt for the sum paid, or to indicate on the invoice the amount corresponding to the Stay Tax. Staff are required to provide all information about categories exempted from payment. The income of the Stay Tax will finance interventions to preserve the city's historical and cultural heritage and improve the services offered to the tourists.

They are exempt from payment: minors; Families and / or affiliates or in any case accompanying persons in the health facilities of the territory of the metropolitan city of Milan, up to a maximum of two and limited to the period of hospitalization; Subjects who, following hospitalization, continue their care at the health facilities of the Milan metropolitan area and their accompanying persons, up to a maximum of two per patient; The staff of the State and local police, the other armed forces and the national fire brigade body, who, for service purposes, are staying in the municipality and limited to the same service; Volunteers coordinated by Civil Protection who are staying in accommodation facilities following measures taken by public authorities to deal with calamitous events; Bus drivers and tour guides assisting groups organized by travel and tourism agencies. The exemption applies to every bus driver and a tour guide every twenty participants.

Reception OPENING HOURS

Reception is open from Monday to Friday from 11 am to 2 pm and from 3 pm to 6 pm.

Check-in takes place from 3 pm to 5.30 pm from Monday to Friday.

It's possible to organize your check-in extra time but you must inform us in advance.

The **Check-out** time is within and not after 11.00 am. (You can leave luggage at reception).



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Guests who do not meet the check-out time requirements may be charged for the entire day at the discretion of the Management.

Any different times must be agreed in advance with the reception.

FINAL PROVISIONS

All guests shall read and acknowledge these General Terms and Conditions and undertake to meet the obligations and clauses included herein.

According to art.1341 and 1342 c.c. the parties subscribe the following clauses specifically, stating that they have read and understood the contents of the same:

SECURITY DEPOSIT

The security deposit will be returned upon check-out, less any repair expenses for any damages caused by the guest.

DOWN PAYMENT, CANCELLATION POLICY AND WITHDRAWAL

Upon booking confirmation (booking number assignment), for reservations up to Euro 100,00 credit card details will be required to guarantee the reservation made. For reservations over Euro 100,00, the Facility will require a down equal to the amount due for the first night for all reserved rooms. In case of total cancellation or partial change we request to be notified with an advance of at least 48 hours from the day of arrival; otherwise, the amount of the first night, of all the rooms booked, will be kept as a penalty. Refund can be requested upon to maximum 2 nights, only if asked within h.14.00 of the day after the arrival.

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